



DRAFT Public Toilet Plan

2025–2030



PORT
ADELAIDE
ENFIELD

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1.0 EXECUTIVE SUMMARY

In 2020, Council adopted its first comprehensive Public Toilet Plan, which identified priority sites for investment in upgraded and new facilities. Since then, population growth, increased coastal visitation, greater emphasis on accessibility and inclusion, and heightened community expectations of cleanliness and safety have reinforced the importance of an updated Plan.

Public toilets are essential community infrastructure that facilitate participation in civic, cultural, recreational, and economic activities. The City of

Port Adelaide Enfield provides and manages a network of facilities located in parks, foreshore areas, activity centres, and sporting venues, with its primary objective to establish a safe, clean, accessible, and well-distributed system of public toilets that cater to the diverse needs of residents, visitors, businesses, and vulnerable groups.

This Public Toilet Plan outlines a five-year program to guide the provision, upgrade, and management of the City's network across 2025–30.

2.0 OBJECTIVE

The objective of the City of Port Adelaide Enfield's Public Toilet Plan is to ensure the equitable provision of safe and accessible public toilets across the city. Public toilets are recognised as essential community infrastructure that enhance local amenity, encourage active lifestyles, support recreation, tourism, and

economic activity, and provide universally accessible facilities. Council is committed to managing these assets responsibly, so they are well located, well maintained, and continue to meet community needs now and into the future.

3.0 PURPOSE

The purpose of the Public Toilet Plan is to guide the City of Port Adelaide Enfield in the planning, renewal, and management of public toilets. It sets out how Council will improve existing facilities and deliver new ones where required, focusing on high use public areas such as tourist destinations,

significant playgrounds, and walking paths. The plan also establishes expectations for sustainable design, safe and clean operation, and ongoing provision that supports civic, cultural, recreational, and economic participation.

4.0 ALIGNMENT TO CITY VISION

The development of the Public Toilet Plan is aligned with the City Vision 2024–34 and is one of the delivery plans within the strategic management framework. The following outlines how this plan supports and reflects the priorities of our City Vision.

VISION	A welcoming, liveable City: <i>made by people.</i>			
GUIDING PRINCIPLES	Equity and belonging • Building a better future for all Participation • Listening to the community and involving them in our decision making Sustainability • Managing our environment responsibly and sustainably Integrity • Making informed decisions honestly, transparently and accountably Transformative • Showing courage, foresight and innovation			
GOALS	 Thriving Community <i>A city where people have the opportunity to connect and flourish</i>	 Prosperous Economy <i>A city with a thriving economy that enriches its local community</i>	 Clean And Green City <i>A city that values its natural environment</i>	 Places For People <i>An accessible city where people love to be</i>
OBJECTIVES	We promote community capacity, connection and participation in civic life We encourage cultural expression and recognise people's history, stories and connection to place We support and encourage people to live healthy and active lives	We participate in the economy with the community in mind We support local businesses, big and small, to grow, innovate and succeed We invest in our local economy to benefit current and future generations	We reduce the city's adverse environmental impact and participate in a circular economy We shape the city to tackle the challenges of a changing climate We protect and enhance the city's natural environment	We walk together on Kaurua country We shape the city to be attractive and liveable and care for our cultural and built heritage We bring places to life through community events, culture, design and the arts
ENABLERS	Organisational Capability • Our diverse workforce is resourced to deliver meaningful outcomes • Our systems, processes and tools are contemporary and reflect leading practice • Our assets and finances are managed with good stewardship			

4.1: CITY VISION

A welcoming, liveable City: made by people.

THRIVING COMMUNITY

We promote community capacity, connection, and participation in civic life.

- Public toilets are accessible, well-maintained, and strategically located to support community participation and events
- Facilities cater to diverse community needs
- We support and encourage people to live healthy and active lives
- Public toilets in recreational areas support participation in sport and outdoor activities
- Facilities are safe, clean, and well-maintained, promoting community health and well-being

PROSPEROUS ECONOMY

We support local businesses, big and small, to grow, innovate, and succeed.

- Public toilets in key precincts enhance visitor experiences and support businesses and events
- We explore partnerships for shared or co-located facilities where appropriate

CLEAN AND GREEN CITY

We reduce the city's adverse environmental impact and participate in a circular economy.

- Public toilets incorporate sustainable design features to reduce environmental impact
- Waste reduction and resource efficiency are prioritised
- Green Building initiatives are integrated where feasible

PLACES FOR PEOPLE

We shape the city to be attractive and liveable and care for our cultural and built heritage.

- Public toilet facilities are thoughtfully integrated into the community, respecting local character and heritage
- Safety, accessibility, and inclusivity are prioritised for all users

We bring places to life through community events, culture, design, and the arts.

- Public art and culturally significant designs enhance the visual appeal of toilet facilities
- Collaboration with artists and community groups creates welcoming spaces
- Public toilet facilities support community events, including temporary installations when needed

5.0 STRATEGIC ALIGNMENT

The development of the Public Toilet Plan has been guided by, and is consistent with, a range of Council's strategic documents. This ensures that the plan is not developed in isolation but is integrated within Council's broader vision and priorities. In particular, the plan aligns with the following:

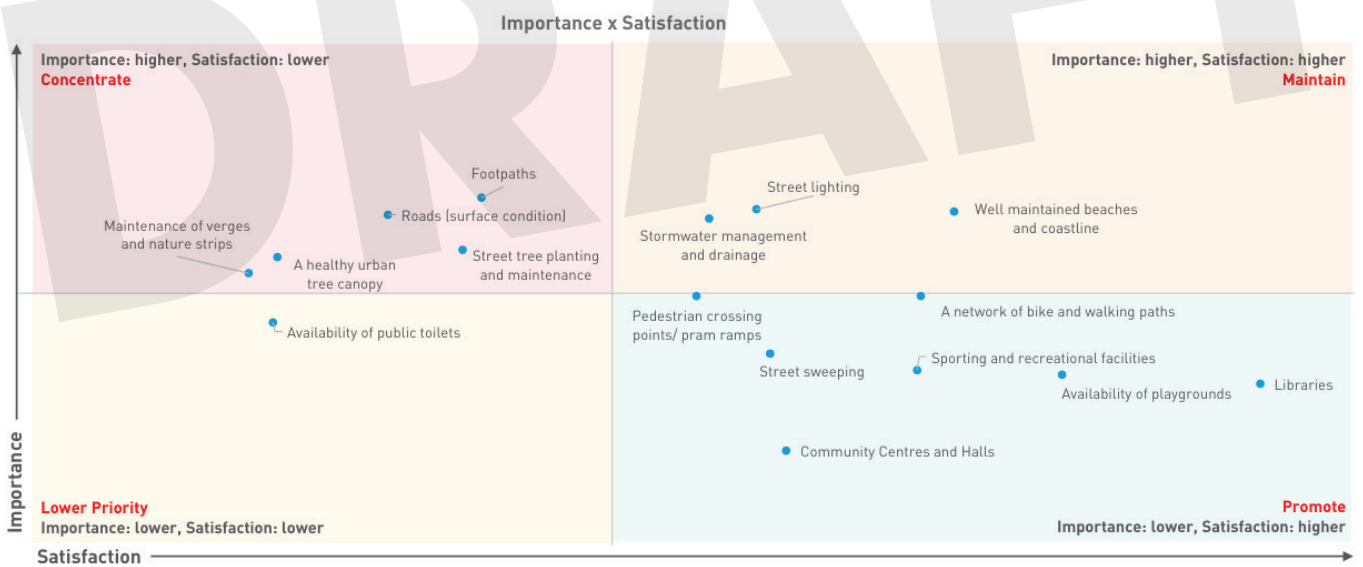
- **Building Asset Management Plan** – ensuring public toilet infrastructure is planned, maintained, and renewed in line with long term asset management principles.
- **Communications and Engagement Framework** – reflecting community input and feedback to ensure that public toilets meet the needs and expectations of our residents, businesses, and visitors.
- **Inclusive Communities Plan** – supporting accessibility, equity, and inclusion by providing safe and welcoming facilities for people of all ages, abilities, and backgrounds.
- **Open Space Strategy** – ensures community access, supports participation in active recreation and guides investment in high use hubs, local clubs and regional sporting precincts.
- **Sport and Recreation Plan** – provides for planning, managing and enhancing parks, reserves and public open spaces and ensure equitable access, diverse recreation and community uses and guides investment.

Together, these plans provide the framework to deliver well planned, accessible, and sustainable public toilet facilities that enhance community wellbeing and support participation in civic life.



6.0 COMMUNITY FEEDBACK

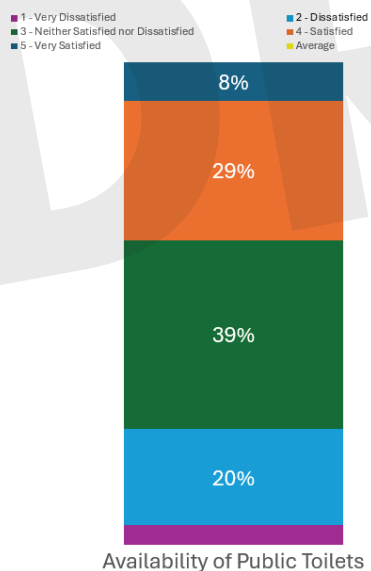
The 2024 Community Survey was conducted from 12 September to 6 October 2023 to gather feedback from residents on a range of Council services and initiatives. The survey provides valuable insights into the community's experiences, satisfaction levels, and priorities. The following summary highlights key findings specifically related to how the community perceives the services provided, helping to inform future planning, service delivery improvements, and engagement strategies.



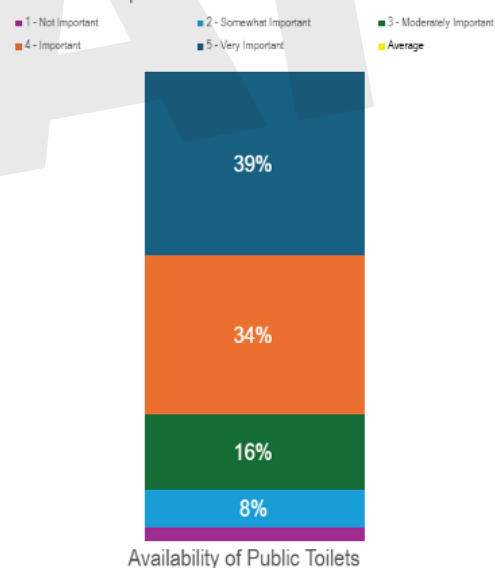
6.1 PRIORITY ON EXPANDING THE AVAILABILITY OF PUBLIC TOILETS

Ensuring the availability of public toilets is important for nearly three quarters of residents (73%). However, only 37% express satisfaction with the current facilities. Despite being categorised in the 'lower priority' quadrant due to its comparatively lower average importance and satisfaction ratings, addressing the issue of public toilet availability remains imperative.

Satisfaction with Assets and Services



Importance of Assets and Services



6.2 ACCESSIBILITY ENGAGEMENT

In 2024 Council engaged directly with stakeholders with lived experience of disability to inform the development of this plan. Their feedback highlighted a range of design priorities beyond compliance with the Building Code that should be incorporated when installing fully accessible public toilets. Below are some of the key priorities and examples of their deliverables:

- **Clear access routes** – direct, unobstructed paths from parking areas and nearby facilities to the toilet with minimal or no thresholds
- **Automated entry** – doors and entrances to be automated wherever feasible
- **Unobstructed interior space** – sanitary units should not interfere with the space required for wheelchairs and mobility aids
- **Accessible fixtures** – dispensers, hand towels and dryers to be positioned within easy reach, avoiding placement above sinks
- **Appropriate fittings** – door hooks to be installed at an accessible height

6.3 FEEDBACK CONSIDERATION FOR CHANGING PLACES

Through engagement with disability advocates and people with lived experience, the following recommendations were proposed to guide the planning and delivery of Changing Places facilities:

- **Improve accessibility and coverage** – Provide Changing Places facilities equitably across the City, with 24/7 access wherever possible, rather than restricting availability to building operating hours.
- **Prioritise high-use locations** – Locate facilities in places that are most beneficial to people with disabilities, including foreshores, event spaces, tourist destinations, community hubs, and sporting precincts.
- **Demonstrate leadership** – Council should take an advocacy role with developers to encourage the inclusion of Changing Places in major projects such as shopping centres and other high-traffic destinations.



7.0 SUMMARY OF EXISTING FACILITIES

Council's recent building condition audit provided a comprehensive assessment of the state of its public toilet facilities, providing valuable insights into their overall condition, functionality, and maintenance needs. The audit evaluated factors such as structural integrity, accessibility, safety, cleanliness and the suitability of fixtures and fittings. These findings help inform priorities for refurbishment, upgrades, or replacement, ensuring that facilities continue to meet community needs and comply with relevant standards and best practice guidelines.

CONDITION

77% of public toilet facilities are in excellent to good condition:

- These buildings are well maintained and currently do not require any intervention.

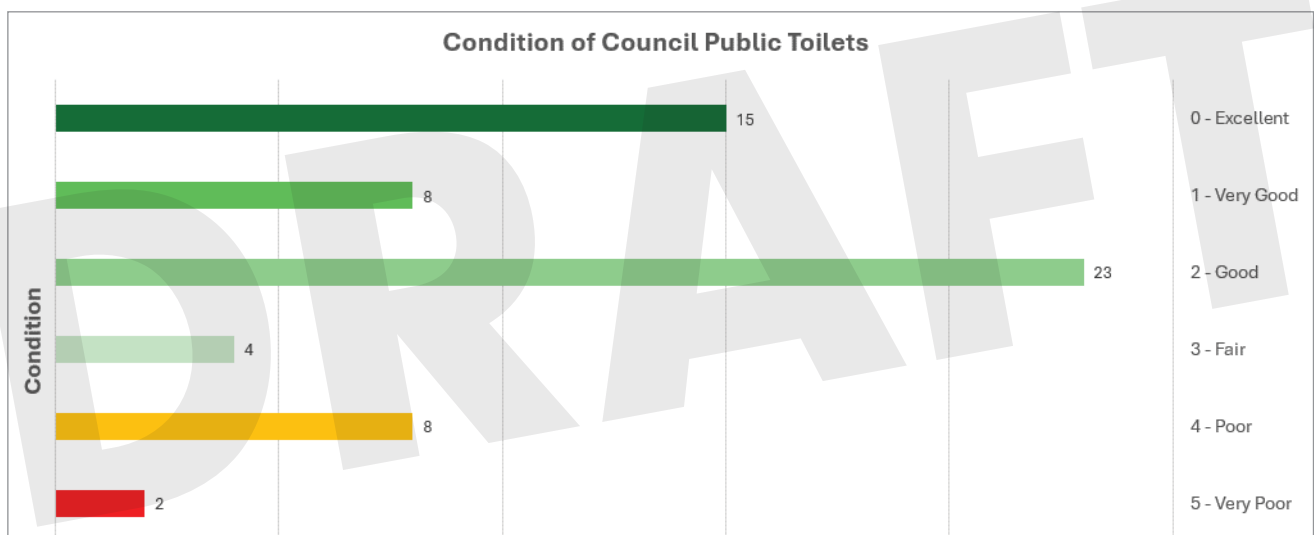
7% of public toilet facilities are in fair condition:

- These buildings need regular maintenance to sustain their current level of service and prevent deterioration.

16% of amenity buildings are in poor to very poor condition:

- These buildings require immediate attention to address significant issues and prevent further decline.
- Prioritisation of the upgrade of these buildings has been undertaken.

The graph below shows the condition rating of Council Public Toilet facilities:



8.0 GUIDING PRINCIPLES

- Be safe, clean, and fit for purpose to ensure public confidence and comfort
- Be universally accessible, accommodating people of all ages, abilities and needs
- Be inclusive and welcoming, providing gender-inclusive options where appropriate
- Be well located, visible and integrated within their surroundings for ease of access and safety
- Support local amenity and respond to community needs
- Enable active participation in sport, recreation, and outdoor activities
- Support tourism and economic development in key destinations
- Meet or exceed minimum standards for design, accessibility, and operational management
- Be responsibly managed to ensure effective and transparent use of resources
- Be subject to whole-of-life planning to optimise value and asset performance over time
- Be well maintained to uphold community expectations of cleanliness, safety and presentation



9.0 PUBLIC TOILET LOCATIONS

Public toilets are a critical element of the City's open space and recreation infrastructure, supporting safe, accessible and enjoyable experiences for all users. The location and hierarchy of public toilet provision are informed by the City of Port Adelaide Enfield's Open Space Strategy, which classifies parks and reserves to guide infrastructure investment and the Active Recreation Facilities Plan, which identifies high use recreation hubs and sporting facilities where supporting amenities are required. By aligning the provision of public toilets with these strategies, Council can ensure toilets are located to meet community demand while reflecting the function, use, and accessibility of each site.

Toilet locations will be listed on "The National Public Toilet Map", a website listing publicly available toilets across Australia.
<https://toiletmap.gov.au>.

Where does Council provide public toilets:

Council ensures public toilets are either provided onsite or clearly signposted in key locations, including:

- High-use activity nodes, such as commercial centres and major visitor precincts
- Civic hubs, including libraries, community centres and municipal offices
- Regional and significant neighbourhood parks
- Regional trails and linear open space corridors
- Sporting hubs and organised recreation facilities
- Public facilities provided or managed by Council, including playgrounds, skate parks, and foreshore amenities

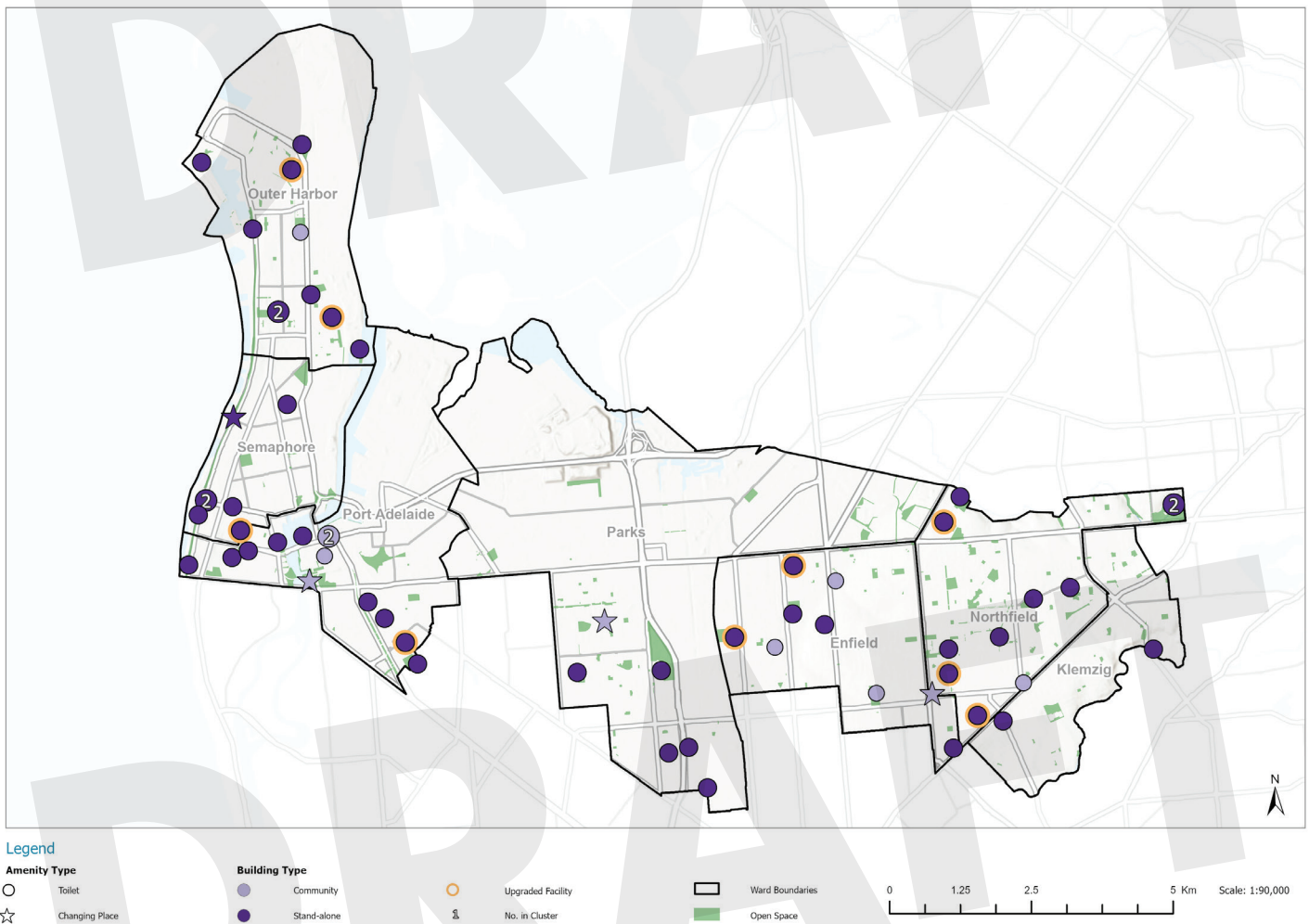


Current Locations

The map below shows the existing public toilet facilities across the City of Port Adelaide Enfield. Facilities are categorised as either standalone or community based. Standalone facilities operate independently and are generally open from dawn to dusk, while community based facilities are located within community buildings and accessible during the facility's operating hours.

Facilities highlighted with an orange ring and marked upgraded facility are included in the delivery plan outlined in this document.

Port Adelaide Enfield LGA



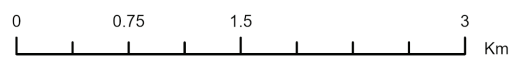
Enfield Ward



Northfield Ward



Scale: 1:45,000



Legend

Amenity Type

- Toilet
- ☆ Changing Place

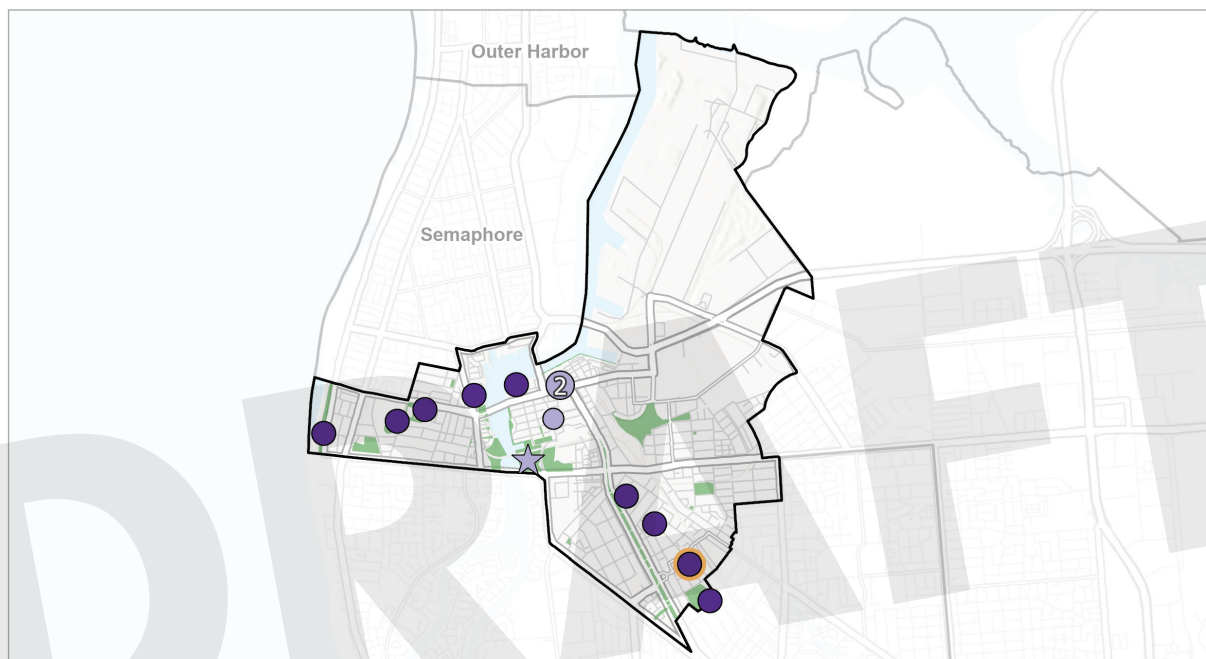
Building Type

- Community
- Stand-alone

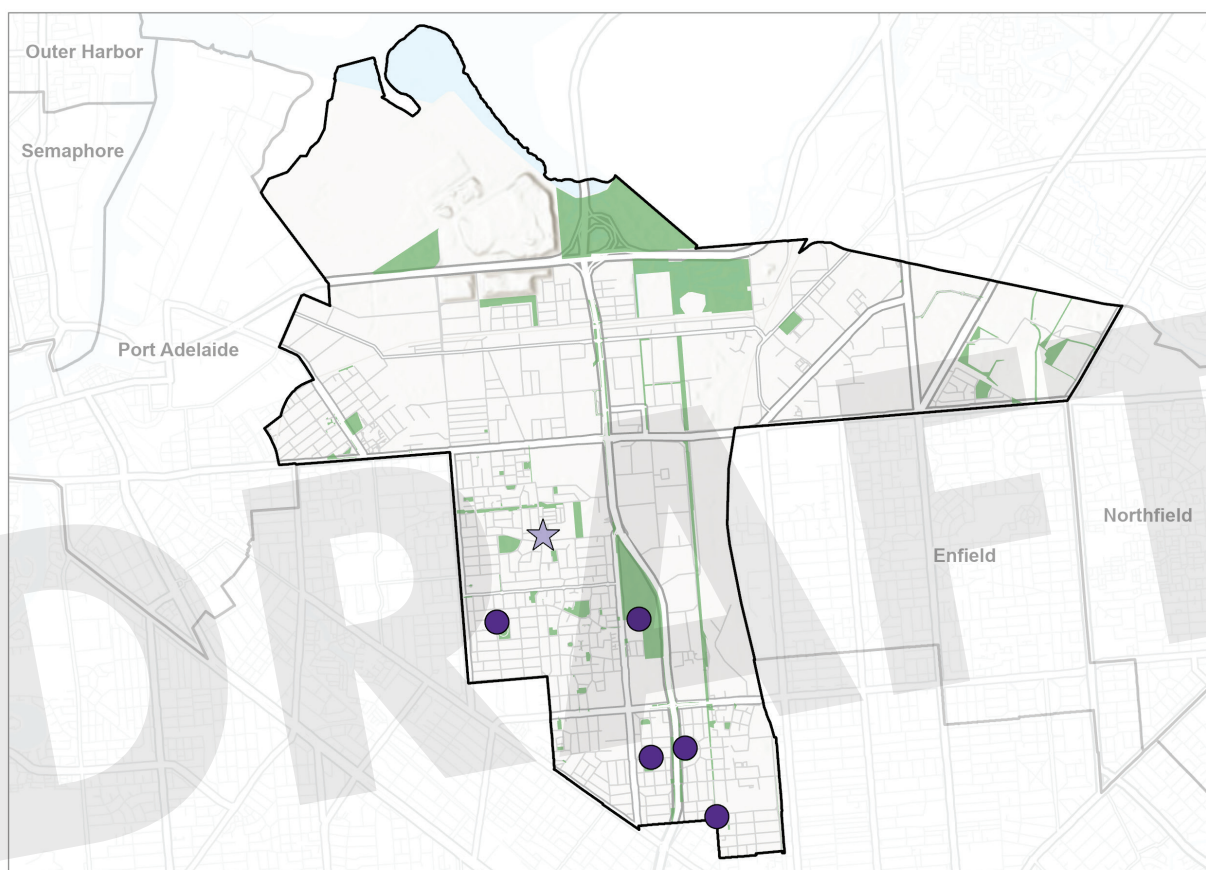
- Upgraded Facility
- 1 No. in Cluster

- ▭ Ward Boundaries
- Open Space

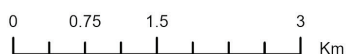
Port Adelaide Ward



Parks Ward



Scale: 1:70,000



Legend

Amenity Type

- Toilet
- ☆ Changing Place

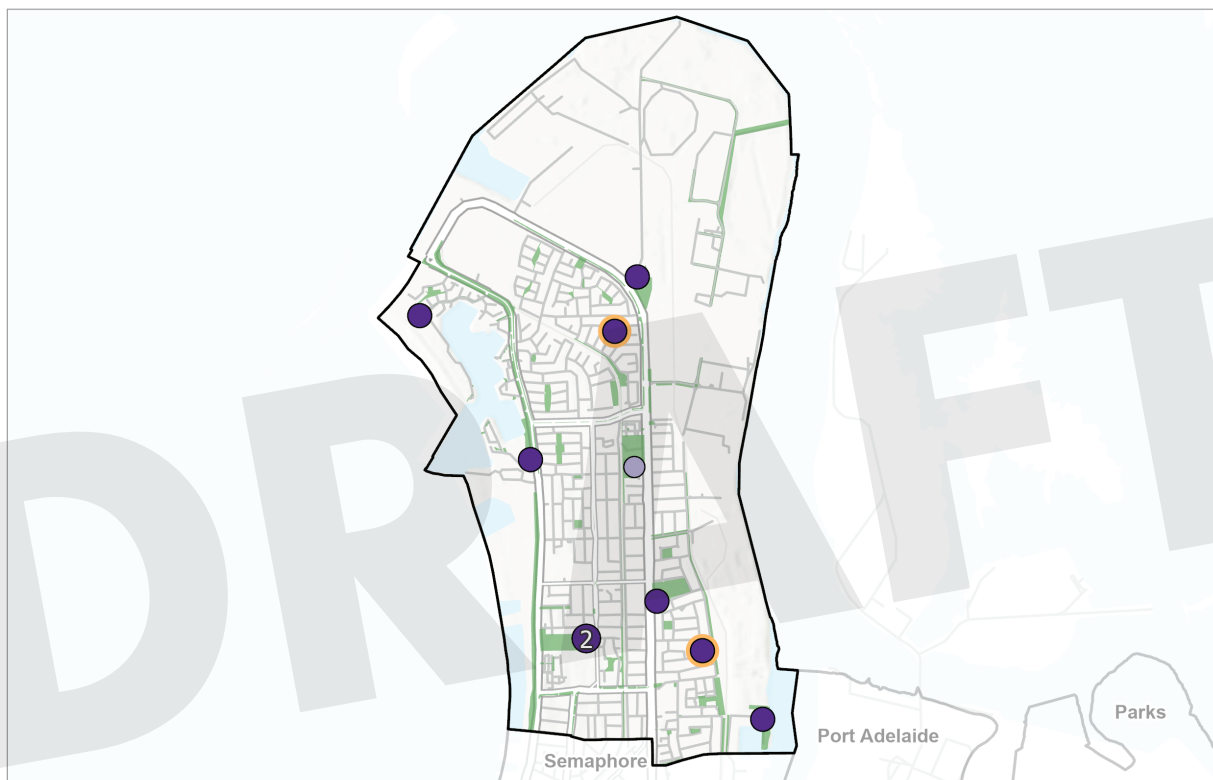
Building Type

- Community
- Stand-alone

- Upgraded Facility
- 2 No. in Cluster

- ▭ Ward Boundaries
- Open Space

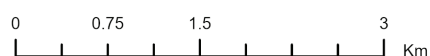
Outer Harbor Ward



Semaphore Ward



Scale: 1:55,000



Legend

Amenity Type

- Toilet
- ☆ Changing Place

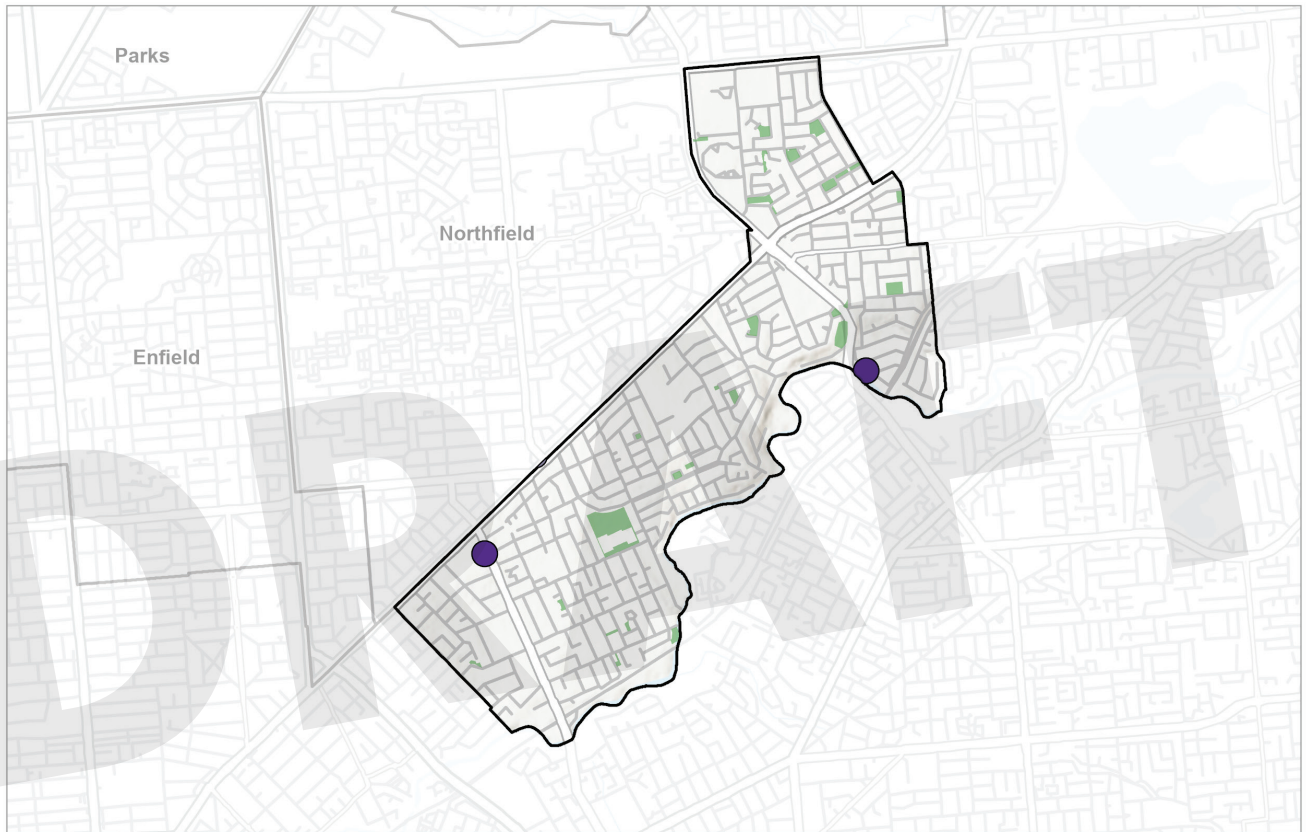
Building Type

- Community
- Stand-alone

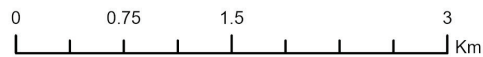
- Upgraded Facility
- 2 No. in Cluster

- ▭ Ward Boundaries
- Open Space

Klemzig Ward



Scale: 1:50,000



Legend

Amenity Type

- Toilet
- ☆ Changing Place

Building Type

- Community
- Stand-alone

- Upgraded Facility
- 1 No. in Cluster

- ▭ Ward Boundaries
- Open Space

Toilet Hierarchy

Level 1 – High Use Toilets

Located in high profile areas with significant visitor or tourist activity, these toilets provide a higher level of service, including increased capacity, more frequent cleaning, enhanced lighting and full accessibility.

Level 2 – Medium Use Toilets

Found in destination recreational parks, moderately frequented coastal areas or major sporting facilities, these toilets offer moderate capacity and amenity, meeting the needs of regular users while maintaining hygiene, accessibility and safety standards.

Level 3 – Local/Sporting Reserve Toilets

Typically located at local sporting reserves, these toilets are best integrated within new or upgraded clubrooms or sports facilities rather than as standalone structures, reflecting their primary use by organised sport participants.

10.0 DESIGN GUIDELINES AND STANDARDS

When planning new or upgraded public toilet facilities, the City of Port Adelaide Enfield is guided by principles and standards that ensure they are safe, accessible, sustainable, and responsive to community needs. These principles consider general functionality and compliance, appropriate location, effective and inclusive design, and environmentally responsible practices, providing a framework for practical, welcoming, and fit-for-purpose facilities.

General:

- Align with Crime Prevention through Environmental Design principles
- Adhere to relevant design standards including Disability (Access to Premises – Buildings) Standards 2010
- Consider Universal Design Principles

Location:

- Located within a walkable distance of main activity centres (approximately 400 meters), and at well utilised public open spaces that encourage a long duration of stay that serves the needs of the broader community.
- Consideration should be given to the location of existing toilets within the precinct, the specific needs of the community and the availability of nearby facilities.
- Located where there are opportunities for informal surveillance from nearby activities
- Where possible, facilities to be integrated with other buildings but independently accessed, even when other buildings are locked.
- Not located within 30 meters of residential buildings
- Update National Public Toilet Map on an annual basis

Design:

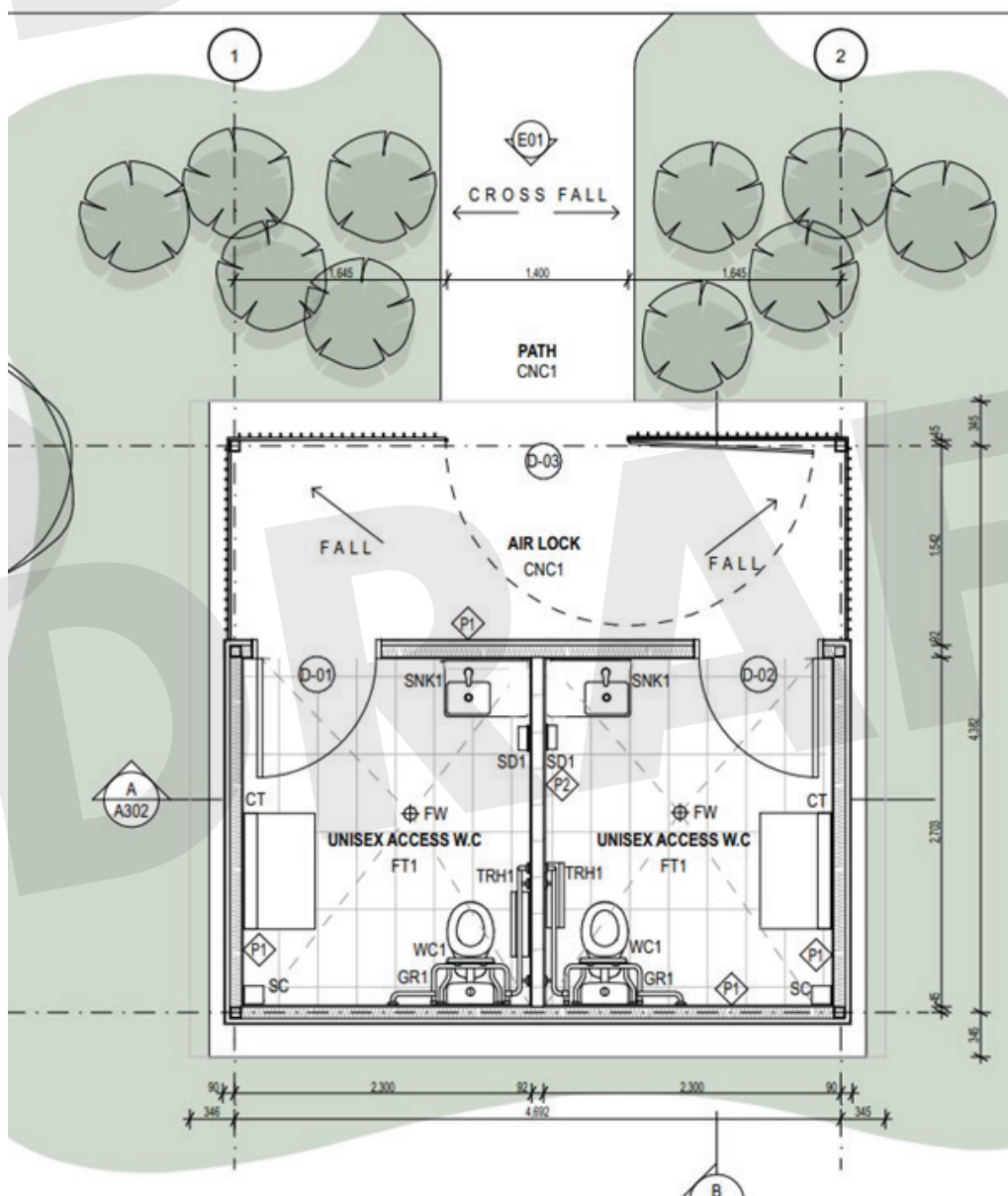
- Good use of natural lighting sources
- Sharps disposal unit, sanitary bin, adult incontinence bin (located in accessible cubicles), soap dispenser and grab rails at all locations (placed at accessible heights)
- Baby change table and nappy bin to be included
- Materials, fittings and fixtures that are accessible and robust to withstand vandalism that can be easily cleaned and maintained
- No glass mirrors
- When upgrading or refurbishing facilities, replace any urinals with cubicles
- A facade that complements surroundings
- Clear, easy to read signage at the entry to toilets incorporating International Symbol of Access and Braille elements
- A continuous accessible path of travel from site entry
- CCTV/surveillance cameras where appropriate
- Accessible entrances facing the most active space, and visible from a distance
- Self-contained, lockable individual cubicles (including at least 1 fully accessible toilet) on a single frontage with direct access into the cubicles avoiding common areas
- Council's standard toilet provision incorporates unisex enclosed cubicles
- Where a different design is required for high provision areas Council will construct a mixture of male, female and unisex cubicles

Sustainability Considerations:

New, upgraded and refurbished facilities should include environmentally sustainable design elements to ensure the facilities contribute to a more sustainable environment and are cost effective for Council to operate and maintain, including:

- Consideration for Water Sensitive Urban Design principles
- Water efficient appliances and fixtures
- Consideration for use of rainwater tanks (where appropriate and cost effective)
- Water efficient landscaping
- Good solar orientation
- Energy efficient lighting
- Use of recycled and environmentally friendly materials
- Constructed with durable, vandal resistant materials to reduce need for

10.1 CURRENT PUBLIC TOILET DESIGN



10.2 PUBLIC TOILET AMENITIES



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11.0 PROGRAM DELIVERY PRINCIPLES

In delivering this Public Toilet Plan, the City of Port Adelaide Enfield is committed to upholding a set of guiding principles that will shape decision making, investment, and service delivery. These principles ensure that public toilets are planned, designed, maintained, and managed in a way that supports accessibility, community wellbeing, equity, sustainability, and long-term asset management, while reflecting the diverse needs of residents, visitors, and future growth of the city.

Community Engagement

Consultation will be undertaken prior to the installation of any new public toilet. Residents and businesses located near the proposed site will be engaged to provide feedback on the proposed location and appearance before a final decision is made.

Consultation will also occur when Council is considering the removal or movement of a public toilet facility. Residents and businesses in close proximity will be asked for their feedback on the proposal before any action is taken.

The table below shows the consultation undertaken for the different program actions.

Program Action	Inform / Consult	Notifications	What is consulted on
New	Consult	Residents & businesses in close proximity	• Location • Appearance • General comments
Upgrade	Inform	Residents & businesses in close proximity	• Notification • General comments
Replace *same location	Inform	Residents & businesses in close proximity	• Notification • General comments
Replace *relocate	Consult	Residents & businesses in close proximity	• Location • Appearance • General comments
Removal	Consult	Residents & businesses in close proximity	• General comments

New

New public toilets will be installed in locations where there is currently no existing provision, but a demonstrated community need or service gap has been identified.

Upgrade

Existing toilets that are appropriately located and in good structural condition that generally meet or could meet the Key Principles and Design Guidelines and Standards outlined in this plan will be upgraded as required. Upgrades will ensure that facilities are compliant with all current building standards, including Disability (Access to Premises – Buildings) Standards 2010.

Replace

Existing public toilets that cannot meet the Key Principles and Design Guidelines and Standards outlined in this plan should be replaced. When considering replacement, the suitability of the current location will be reviewed to ensure it continues to meet community needs and accessibility requirements. If a change in location is proposed, consultation with nearby residents and businesses will be undertaken prior to proceeding.

Remove

Existing toilets that are in poor condition, poorly located, or no longer required should be decommissioned following community consultation. Depending on their condition, this may involve demolition or repurposing structurally sound buildings for alternative uses.

12.0 IMPLEMENTATION PLAN

12.1 DEVELOPMENT INPUTS

The following sources were used to develop the 2025–2030 implementation plan:

- Building Condition Assessments
- Internal Stakeholder Review
- Community feedback from disability advocates and community groups to inform the development of the Public Toilet Plan

The below implementation plan summarises Council’s capital works investment of the 5 years of this Plan. It will be integrated into the Buildings Asset Management Plan, and will be reviewed and confirmed as part of the Annual Business Plan each year. Indicative costs for each project are also confirmed at this stage.

12.2 DELIVERY PLAN

Projects marked with an asterisk in the table below (*) are currently not included in the Buildings Asset Management Plan or the Long-Term Financial Plan (LTFP). These projects have been added to the plan based on a combination

of factors, including community use and demand, the current condition of the assets, and their alignment with other planned capital projects, such as playground upgrades. Endorsement of this plan will result in the formal inclusion of these projects within both the Buildings Asset Management Plan and the LTFP, ensuring they are considered in future planning, funding, and delivery. This approach ensures that Council’s investment decisions are both responsive to community needs and strategically coordinated across multiple asset areas.

The delivery plan for new public toilet installations may be adjusted to align with the timing of broader strategic projects and infrastructure upgrades. Coordinating the installation of toilets with these projects allows for more efficient use of resources, minimises disruption, and ensures that facilities are delivered in locations and at times that best support community needs and long-term planning objectives. As such, some installations may be rescheduled to a different year than originally proposed to achieve better alignment and integration with wider initiatives.



SCHEDULE OF BUILDING WORKS - 25/26	
	INDICATIVE COST
PUBLIC CONVENIENCES	
Replace	
Eric Sutton Reserve Toilets - Refurbish	\$200,000
Semaphore Foreshore - (Opposite Paxton Street) - Refurbish	\$110,000
New	
Accessible Toilet, Semaphore South (near Shelly's kiosk)	\$300,000
Jack Watkins Toilet - New Construction	\$250,000
TOTAL YEARLY INVESTMENT	\$860,000

SCHEDULE OF BUILDING WORKS - 26/27	
	INDICATIVE COST
PUBLIC CONVENIENCES	
Replace	
Glanville Golf Course Toilets - Refurbish	\$99,800
New	
The Parkway - New Construction	\$250,000
Birkenhead Reserve - New Construction	\$200,000
Peter Cousins Reserve - New Construction	\$227,500
Changing Places Facility - New Construction (Location to be confirmed)	\$300,000
Conrad Leopold Reserve - New Construction	\$250,000*
TOTAL YEARLY INVESTMENT	\$1,327,300

SCHEDULE OF BUILDING WORKS - 27/28	
	INDICATIVE COST
PUBLIC CONVENIENCES	
Replace	
Osborne Foreshore Toilets (Moldavia) - Refurbish	\$80,000
Snowdens Beach Toilets - Refurbish	\$80,000*
Devon Park Reserve - Refurbish	\$40,000*
New	
Semaphore Tennis Club Toilet - New Construction	\$200,000
Changing Places Facility - New Construction (Location to be confirmed)	\$300,000
Ray Norton Reserve - New Construction	\$250,000
RB Connolly Reserve - New Construction	\$250,000
Somerset Reserve - New Construction	\$250,000*
TOTAL YEARLY INVESTMENT	\$1,450,000

SCHEDULE OF BUILDING WORKS - 28/29	
	INDICATIVE COST
PUBLIC CONVENIENCES	
Replace	
Beefacres Reserve - Refurbish	\$80,000*
North Haven Kiosk - Refurbish	\$80,000*
New	
Peter McKay Reserve - New Construction	\$220,000
Changing Places Facility - New Construction (Location to be confirmed)	\$300,000
Yandra Reserve - New Construction	\$250,000
TOTAL YEARLY INVESTMENT	\$930,000

SCHEDULE OF BUILDING WORKS - 29/30	
	INDICATIVE COST
PUBLIC CONVENIENCES	
New	
Hartley Grove Reserve - New Construction	\$250,000
TOTAL YEARLY INVESTMENT	\$250,000
Note: Council has set aside a design and construction budget for a toilet within the port precinct in it's Long Term Financial Plan and will include these works within the Capital Works Program when the timing of this project is known.	
TOTAL PROGRAM INVESTMENT	\$6,517,300

13.0 GLOSSARY

Public Toilet

A public toilet is defined in this plan as a facility that is in a convenient location, based on an identified need and accessible by the general public during daylight hours at minimum.

Changing Places

Changing Places facilities provide suitable facilities for people who cannot use standard accessible toilets. These public toilets include an adult sized change table, ceiling hoist, a peninsular toilet, privacy screen and additional circulation space to meet the needs of people with complex disabilities and their carers.

Adult Change

Adult Change facilities are similar to a Changing Places (includes a ceiling hoist and adult sized change table) however they may be missing some of the specific design specifications required to be accredited as a Changing Places (such as 24-hour access or circulation space).

CPTED

Crime Prevention Through Environmental Design (CPTED) focuses on the design, planning and structure of physical spaces and infrastructure to reduce potential offenders from identifying opportunities to commit crime. The four main principles are natural surveillance, access control, territorial reinforcement and space management.

Universal Design

The design of buildings, products or environments to make them accessible to people regardless of age, ability or other factors. There are seven principles of Universal Design which are equitable use, flexibility in use, simple and intuitive, perceptible information, tolerance for error, low physical effort, size and space for approach and use.

